Privacy & Cookie Policy

Last updated: August 2026

Marley Construction respects your privacy and is committed to protecting the personal information you provide to us.

This Privacy & Cookie Policy explains how we collect, use and protect your personal information when you visit our website, contact us, request information or use our services.

1. Who We Are

Marley Construction is a construction and groundworks company providing services to domestic, residential and commercial customers.

For the purposes of applicable data protection legislation, Marley Construction is the organisation responsible for the personal information collected through this website.

If you have any questions about this policy or how we handle your information, please contact us using the details provided on our website.

2. Information We May Collect

We may collect personal information that you provide to us when you:

* Complete a contact or enquiry form
* Request a quotation
* Contact us by telephone, email or other means
* Enquire about our services
* Enter into a contract with us
* Communicate with us regarding an existing or potential project

This information may include:

* Your name
* Company name, where applicable
* Email address
* Telephone number
* Postal or project address
* Details of your enquiry or project
* Information you provide in correspondence with us
* Any other information you voluntarily provide

We may also collect limited technical information automatically when you visit our website, such as your IP address, browser type, device type and general information about how you use the website.

3. How We Use Your Information

We may use your personal information to:

* Respond to enquiries and requests
* Provide quotations and estimates
* Discuss and manage construction or groundworks projects
* Provide our services
* Communicate with you about your project
* Process and manage contracts
* Maintain our business records
* Improve our website and services

* Monitor website performance and security
* Comply with legal and regulatory obligations
* Protect our business, customers and website from fraud or misuse

We will only use your information where we have a lawful basis for doing so.

4. Lawful Basis for Processing

Depending on the circumstances, we may process your personal information because:

* It is necessary to respond to your enquiry or take steps at your request before entering into a contract.
* It is necessary for the performance of a contract with you.
* We have a legitimate interest in operating and improving our business and services.
* We are required to comply with a legal or regulatory obligation.
* You have given us consent where consent is required.

Where we rely on consent, you may withdraw that consent at any time.

5. How We Share Your Information

We do not sell, rent or trade your personal information.

We may share relevant information with trusted third parties where necessary to operate our business or provide our services. These may include:

* Website hosting and technical service providers
* IT and software providers
* Professional advisers, such as accountants or legal advisers
* Contractors, suppliers or other project partners where necessary to deliver a service
* Government, regulatory or law-enforcement bodies where we are legally required to do so

We only share information where there is an appropriate reason and, where required, appropriate safeguards are in place.

6. How Long We Keep Your Information

We keep personal information only for as long as reasonably necessary for the purpose for which it was collected.

The length of time we retain information may depend on:

* The nature of our relationship with you
* Whether we have an ongoing contractual or business relationship
* Legal, accounting or regulatory requirements
* The need to resolve disputes or enforce agreements
* Our legitimate business requirements

When personal information is no longer required, we will take reasonable steps to securely delete or dispose of it.

7. Keeping Your Information Secure

We take reasonable technical and organisational measures to protect personal information against accidental loss, unauthorised access, alteration, disclosure or destruction.

However, no method of transmitting or storing information online can be guaranteed to be completely secure.

8. Your Data Protection Rights

Depending on the circumstances, you may have rights in relation to your personal information, including the right to:

* Request access to the personal information we hold about you
* Ask us to correct inaccurate or incomplete information
* Ask us to delete your information in certain circumstances
* Ask us to restrict how we use your information in certain circumstances
* Object to certain types of processing
* Request the transfer of your information in certain circumstances
* Withdraw consent where we rely on consent to process your information

These rights are subject to certain legal conditions and exemptions.

If you wish to exercise any of these rights, please contact Marley Construction using the contact details provided on our website.

9. Complaints

If you have concerns about how we have handled your personal information, please contact us first so that we can investigate and try to resolve the matter.

You also have the right to complain to the UK's data protection regulator, the Information Commissioner's Office (ICO).

Further information about the ICO and data protection rights is available on the ICO website.

10. Cookies

Our website may use cookies and similar technologies.

Cookies are small text files placed on your device when you visit a website. They can help websites function correctly, remember preferences, understand how visitors use a website and improve the user experience.

We may use the following types of cookies:

Strictly Necessary Cookies

These cookies are required for the website to operate correctly and may support functions such as security, page navigation and basic website functionality.

These cookies do not normally require consent where they are strictly necessary to provide a service requested by the user.

Analytics Cookies

Where used, analytics cookies help us understand how visitors use our website, such as which pages are visited and how users interact with the site.

We may use this information to improve the website and its performance.

Analytics cookies will only be used where the appropriate consent has been obtained.

Functional Cookies

These cookies may allow the website to remember choices and preferences made by visitors and provide enhanced functionality.

Where required, these cookies will only be used with your consent.

Marketing or Advertising Cookies

If marketing, advertising or tracking technologies are used on this website, these may be used to measure advertising performance or understand browsing activity.

Such technologies will only be used where the appropriate consent has been obtained.

11. Managing Cookies

You can manage or disable cookies through your browser settings.

Where our website uses a cookie consent tool, you can also use that tool to accept or reject non-essential cookies.

Please note that disabling certain cookies may affect how parts of the website function.

We may update the cookies used on our website from time to time, and this policy may be updated accordingly.

12. Third-Party Services

Our website may contain links to third-party websites or use third-party services, such as analytics, maps, embedded content, social media or other online services.

Third-party websites and services have their own privacy policies and terms. We are not responsible for the privacy practices of third-party websites that we do not control.

Where third-party technologies place cookies or access information on your device, we will provide appropriate information and obtain consent where required.

13. Children's Privacy

Our website and services are intended primarily for adults and businesses.

We do not knowingly collect personal information from children through this website.

14. Changes to This Policy

We may update this Privacy & Cookie Policy from time to time to reflect changes to our business, website, legal requirements or the way we process personal information.

Any updates will be published on this page with the revised date shown at the top of the policy.

15. Contact Us

If you have any questions about this Privacy & Cookie Policy, wish to exercise your data protection rights or have a concern about how we use your information, please contact Marley Construction using the contact details provided on our website.

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